Gravity Bar, 322 Collier Row Lane, Collier Row, Romford, Essex, RM5 3NL Dispersal Policy

- 1) It is recognised by the Premises Licence Holder that during permitted licensed hours it is vital that the Licence hours and conditions are strictly observed. The management & staff must work in close liaison with each other to achieve this.
- 2) An A4 size notice shall be prominently displayed by the exit door(s) reminding customers to respect nearby residents, to leave the premises and area quietly and as quickly as possible, not to take drinks, bottles or glasses outside Gravity Bar including the outside terrace at any time and not to loiter outside the premises or in the area.
- 3) From the end of permitted licensed hours, throughout the consumption period and until all customers have left Gravity Bar, staff shall politely encourage customers to leave Gravity Bar and make their way home.
- 4) From the end of permitted licensed hours and throughout the consumption period and until all customers have left the premises, the member of staff tasked for the purpose shall take a proactive role and stand on the exit door(s) asking customers to leave the premises and the outside terrace quietly and as quickly as possible. The nominated Staff Member shall ensure that customers do not take any bottles, glasses or drinks from the premises or from the outside terrace when departing and monitor the frontage to ensure people do not loiter outside.
- 5) Staff shall monitor the outside of Gravity Bar by CCTV and physical checks to ensure that customers outside smoking do not make excessive noise, that a maximum of 6 (six) smokers are allowed outside smoking at any time and to ensure that bottles, glasses or drinks are not permitted to be taken outside the premises or from the outside terrace at any time except as permitted by the Premises Licence.
- 6) A notice shall be displayed by the exit door(s) and the exit from the outside terrace advising customers that no more than 6 (six) smokers shall be permitted outside at any one time.
- 7) A notice shall be displayed in Gravity Bar, by the exit door(s) and the exit from the outside terrace advising customers that staff will call a cab for anyone wanting one and if it is within permitted opening hours, the customer(s) should be asked to remain inside the premises pending the arrival of the cab.

The cab firm shall be asked to instruct their drivers to ring Gravity Bar or their passenger(s) on arrival or go into the premises to notify their passenger(s) of their arrival and not sit outside playing loud music or blowing their horns.

(Customers shall of course also be capable of calling a cab from Uber or Bolt and if within permitted opening hours, the customer(s) should be asked to remain inside the premises pending the arrival of the cab.)

- 8) A notice shall be prominently displayed by the exit door(s) and the exit from the outside terrace reminding customers who drove to Gravity Bar to respect residents and not to bang car doors, play loud music, rev engines or blow horns.
- 9) The member of staff tasked for the purpose shall proactively implement the Dispersal Policy, aid in the dispersal of customers from the premises and immediate area from the terminal hour and throughout the closing period until all customers have left the premises and immediate area. They should politely ask anyone who lingers to leave the area quietly & as quickly as possible.
- 10) The nominated member of staff should direct customers away from residential properties and towards nearby bus stops.

Signed for Gravity Bar.

Date 19/05/24

Drafted by Graham Hopkins

GT Licensing Consultants